Greeley City Council Agenda

Work Session

Tuesday, October 11, 2022 at 6:00 p.m.

City Council Chambers at City Center South, 1001 11th Ave, Greeley, CO 80631 Zoom Webinar link: https://greeleygov.zoom.us/j/93148588956

NOTICE:

City Council Work Sessions are held on the 2nd and 4th Tuesdays of each month in the City Council Chambers. Meetings are conducted in a hybrid format, with a Zoom webinar in addition to the in person meeting in Council Chambers.

City Council members may participate in this meeting via electronic means pursuant to their adopted policies and protocol.

Members of the public are also invited to view Council work sessions in person or remotely. Work sessions do not include public input in any format. Public comment is only permitted at regular Council meetings on the 1st and 3rd Tuesdays of each month.

Watch Meetings:



Meetings are open to the public and can be attended in person by anyone.



Meetings are livestreamed on YouTube at youtube.com/CityofGreeley as well as over the Zoom webinar. Public participation in the Zoom webinar only allows viewing the meeting.

For more information about this meeting or to request reasonable accommodations, contact the City Clerk's Office at 970-350-9740 or by email at cityclerk@greeleygov.com.

Meeting agendas, minutes, and archived videos are available on the City's meeting portal at greeley-co.municodemeetings.com/





Mayor John Gates

Councilmembers

Tommy Butler Ward I

Deb DeBoutez Ward II

Johnny Olson Ward III

> Dale Hall Ward IV

Brett Payton At-Large

> Ed Clark At-Large

A City Achieving Community Excellence Greeley promotes a healthy, diverse economy and high quality of life responsive to all its residents and neighborhoods, thoughtfully managing its human and natural resources in a manner that creates and sustains a safe, unique, vibrant and rewarding community in which to live, work, and play.

City Council Work Session Agenda

October 11, 2022 at 6:00 PM
City Council Chambers, City Center South, 1001 11th Ave & via Zoom at https://greeleygov.zoom.us/j/93148588956

- 1. Call to Order
- 2. Pledge of Allegiance
- 3. Roll Call
- 4. Reports from Mayor and Council Members
- 5. My Greeley: City of Greeley Image Campaign Update
- <u>6.</u> Scheduling of Meetings, Other Events
- 7. Adjournment

City Council Work Session Agenda Summary

Title:

Reports from Mayor and Council Members

Background:

During this portion of the meeting any Council Member may offer a summary of the Council Member's attendance at assigned board/committee meetings and should include key highlights and points that may require additional decision and discussion by the full Council at this or a future Work Session.

Board/Committee	Meeting Day/Time	Assignment
Team of 2 Board/Commission Interviews	Monthly as Needed	Council Rotation
Water & Sewer Board	3 rd Wed, 2:00 pm	Gates
Youth Commission Liaison	4 th Mon, 6:00 pm	Clark
Historic Preservation Loan Committee	As Needed	DeBoutez
Police Pension Board	Quarterly	Clark
Employee Health Board	As Needed	DeBoutez
Airport Authority	3rd Thur, 3:30 pm	Payton/Clark
Visit Greeley	3 rd Wed, 7:30 am	Butler
Upstate Colorado Economic Development	Last Wed, 7:00 am	Gates/Hall
Greeley Chamber of Commerce	4 th Mon, 11:30 am	Hall
Island Grove Advisory Board	1 st Thur, 3:30 pm	Butler
Weld Project Connect Committee (United Way)	As Needed	Butler
Downtown Development Authority	3 rd Thur, 7:30 am	Butler/DeBoutez
Transportation/Air Quality MPO	1 st Thur, 6:00 pm	Payton/Olson
Poudre River Trail	1 st Thur, 7:00 am	Hall
Interstate 25 Coalition	As Needed	Olson
Highway 85 Coalition	As Needed	Gates
Highway 34 Coalition	As Needed	Olson
CML Policy Committee (Council or Staff)	As Needed	Payton/Lee Gates alternate
CML Executive Board opportunity	As Needed	Hall
CML - Other opportunities	As Available/Desired	

City Council Work Session Agenda Summary

October 11, 2022

Jaqueline Villegas, Communications & Engagement Manager, 970-350-9211

Title:

My Greeley: City of Greeley Image Campaign Update

Background:

Following the success of "Greeley Unexpected," a six-year promotional campaign designed to challenge deeply held misperceptions about Greeley, officials announced the launch of My Greeley in March of 2020, the beginning of the COVID-19 pandemic. Rather than focusing on changing minds, the city's new campaign, My Greeley, was introduced to celebrate the community itself. The image campaign focuses on bragging points and is a fun, organic way to highlight all the things that Greeley residents and visitors are proud of, excited about, eager for, or otherwise want to celebrate as a point of pride in our community. The people of Greeley generate the life of this campaign, and the campaign encourages residents to share their unique stories and moments that highlight their positive Greeley experiences. The goals of the campaign are to:

- Increase civic pride and advocacy among residents
- Increase positive perceptions of Greeley with visitors

My Greeley is a multi-year campaign exploring various qualities of life associated with our community. The image campaign launched at the beginning of a worldwide pandemic and had to pivot its direction with unexpected challenges.

Campaign milestones:

- 2020 Launch of the My Greeley campaign: The image campaign launched at the same time a global pandemic affected our communities in March 2020. The campaign featured four stories about different individuals within our community (Trent Johnson, Jittapim "Nan" Yamprai, Mac Cruz, and Shayla Lamb). The creative agency, Helvetika, located in Washington, led the campaign's creative efforts.
- **November 2020:** City of Greeley hired a Communications and Engagement Manager to oversee image and brand, Jaqueline Villegas. Since the previous creative agency, Helvetika, had been working with the city for over six years with the last campaign image, it was in the city's best interest to go through a competitive bid process. Going to bid ensures the city could find a consultant that remains competitive and could transition

the campaign successfully from an event-activated campaign to an integrated brand and marketing campaign.

- **2021 research and redefine:** The city took the opportunity to work with a creative agency to redefine the campaign and build the assets to soft relaunch the campaign at the end of 2021.
- **February April 2021:** Request for Proposal for a creative agency to work with the image campaign launched. The proposal asked agencies to submit plans considering the equity built in the 2020 campaign launch and help redefine and re-establish the campaign. A new creative agency, Barnhart Communications in Colorado, was selected to help relaunch the image campaign.
- **April May 2021:** Barnhart Communications got to work with research and campaign audit (pulse check and key discoveries), including community stakeholder interviews and competitive analysis, and reviewed all city data.
- July November 2021: My Greeley campaign was redefined with new creative assets and had a soft launch in August 2020 with new billboards and marketing content around community topics (culture, food, business, and agriculture). A tag line, "A Story Best Lived In" was developed and introduced. Based on stakeholder feedback the campaign pivoted again to incorporate a parallel campaign where visitors could also engage in the campaign, thus shifting to Greeley: A Story Best Lived In. We created two commercials, "Unbound" and "Open for Biz." The city and creative agency focused on an integrated approach and strategies to boost community engagement through events, virtual video storytelling, social media, and website information.
- 2022 digital and engagement focus: The campaign focused on organic engagement with some paid awareness strategies in 2022. We developed an extensive editorial calendar highlighting blog stories, media pitching, commercial development and execution, and digital and traditional media integration. Also, in 2022 "Greeley Grub" was launched as part of an engagement program to build business influencers to participate in the My Greeley campaign in a personalized way. We are working on two new commercials and creating Spanish versions of the two commercials we have now. We also introduced a customized radio ad produced with the local band, the Burroughs, music driving listeners to check out mygreeley.com/events for happenings and things to do in our city.

Looking ahead to 2023, the campaign will expand to deliver a holistic and cohesive message so that various audiences find consistent and relevant content regardless of the interaction's medium. Content will continue to connect through integrated marketing efforts (social media, blog, website, video, traditional media, etc.). The campaign is rooted in stories and will continue to share stories around community, culture, business, and individuals who make Greeley a best-lived story. Recognizing the value in the stories of people who call Greeley home, we've always seen the campaign built from the inside out, where residents and visitors can share their experiences. A movement that features experiences, moments, places, and people that "are" Greeley with the intent that those stories positively shift Greeley's identity.

The image campaign aims to communicate that we as a community are Greeley proud and encourages residents and visitors to participate in the campaign by sharing their Greeley stories and experience. The 2023 campaign focus will continue to align with our city's strategic priorities by integrating our city initiatives and community stories, bringing along community and business influencers, and working with the media to highlight the best of Greeley.

Strategic Work Program Item or Applicable Council Priority and Goal:

The image campaign supports the spectrum of council priorities by enhancing the entire organization's ability to take ownership of our image and promote our stories through an engaging vehicle. It impacts our community perception by asking for engagement and participation with our community and visitors to share perceptions, experiences, and stories that positively shape and influence perceptions of the Greeley community - locally, regionally, and nationally.

Decision Options:

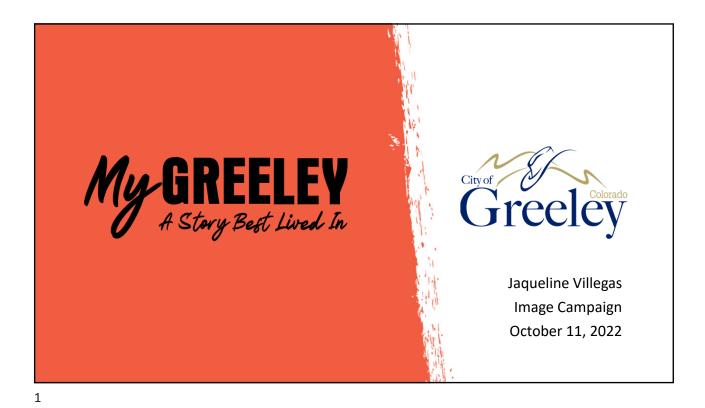
Information and background information only.

Attachments:

Powerpoint presentation

LINKS:

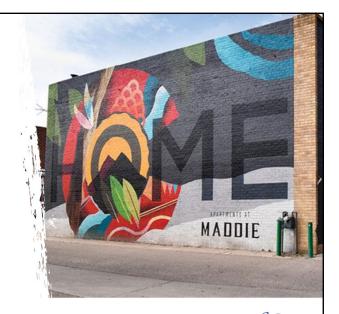
- My Greeley Website: https://mygreeley.com/
- Unbound commercial: https://youtu.be/wEnJ6dyXHxM
- Open for Biz commercial: https://youtu.be/Pi70420H0nU
- My Greeley Mural Artist Highlight: https://youtu.be/_VPfWGHAuUQ
- Radio ad: https://youtu.be/WLQL36flpdM
- City of Greeley: Live, Work and Play in Greeley recruitment video 1: https://youtu.be/ IMQ3z9-PtQ



Greeley's Brand and Image Campaign

To positively influence and shift perceptions Greeley

- From the inside-out
- By developing a new regional, state, and national story and image of our community





Greeley

2020 Campaign Challenges

- Launched during the start of global pandemic
- Personal stories, hard to engage with
- Themes were too vague to connect to the campaign
- My Greeley was hard for visitors to adopt
- Most of the outreach was paid vs. personal organic growth like word of mouth
- Lack of community interaction





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2020 Results

		2020				
	Teaser	Subject #1 TRENT	Subject #2 NAN	Subject #3 MAC	Subject #4 SHAYLA	TOTAL
	March	April - June	June-August	Sept Nov.	Nov Jan.	
Facebook Followers	10,646	10,681	10,672	10,641	10,629	
Instagram Followers	5,331	5,844	6,262	6,618	6,722	
Digital (Paid) Advertising Impression Total	356,356	1,005,678	1,251,077	1,160,252	1,083,793	4,857,156











2021 Timeline & Background

- April May 2021
 Contracted with new consultant
- July 2021
 Established new campaign direction
- August 2021Soft launch of campaign
- August November 2021
 Development of new campaign assets







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2021 WORK

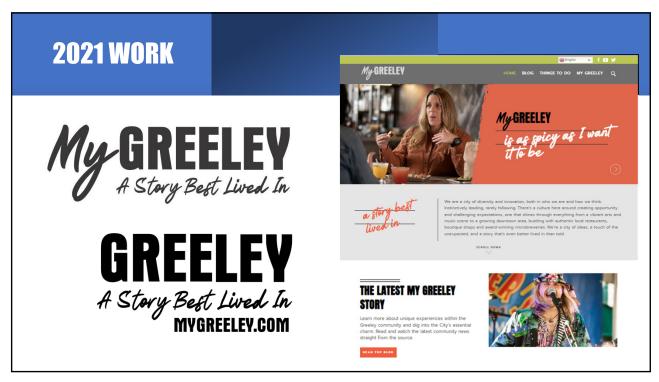


- New look and Tagline "A Story Best Lived In."
 - Spanish: "Una historia major vivida"
- Parallel campaign
- Voice and tone established
- New creative marketing content
- Marketing content strategy
- Strategy integration





Item No. 5.



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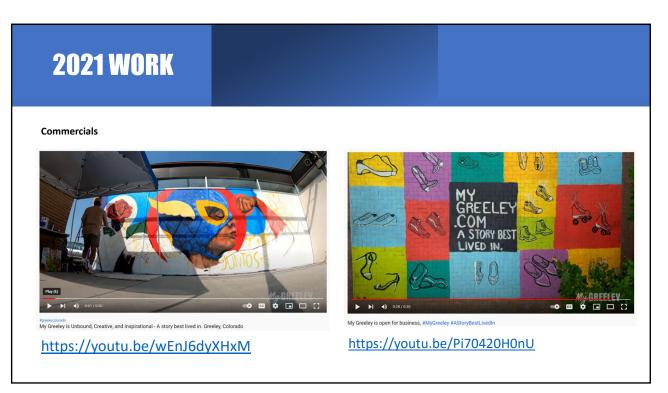
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Item No. 5.



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			Soft Launch	
	2019	2020	2021	2022 YTD
My Greeley Facebook Followers	10,452	10,294	11,209	13,423
Impressions (PAID)	0	2,564,261	538,453	387,008
Impressions (ORGANIC)	161,808	197,114	336,753	601,636
Total Impressions	161,808	2,761,375	875,206	996,166
Content Shares	275	399	533	1,158
Instagram Followers	n/a	6,618	6,722	7,817
Youtube Subscribers	495	897	1,166	1,318

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Results				
			Commercials finished in November and launched.	
	2019	2020	2021	2022 YTD
Streaming Commercials Impressions	0	753,411	120,944	8,900,769
Display Ads and Geo Fencing				
Total Display Ad Impressions	0	1,117,925	480,221	1,242,993
Website		2020		2022 YTD
Total Users (new and returning)		5472		13990
New Users		5433		9669
		5433	*2022 t	966 totals as of 9/

What's Ahead, 2022-20

- Focusing on Digital and Traditional Marketing Integration
- Building community partnerships and influencers
- Expanding our influence on visitors
- City of Greeley pride
- Media pitching







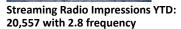
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Marketing Integration

- Production of two additional commercials (English and Spanish)
- Greeley Look Book
- Consistent and integrated marketing content and messaging
- Production of radio ads













Partnerships & Influencers

- Greeley Grub
- UNC and City Collaboration
- Stampede, City Lifestyle, and Greeley Living
- Greeley Originals Kick off for our holiday shopping guide









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Integration with City Initiatives

- Greeley Profile Video
- Blogs highlighting operations and services
- Integration of video booth at UCCC and other places
- Signature events







Media Pitching

- Blues Jam
- Shurview Acquisition
- Food to School, Hoffman Farm
- Water, Mayor's Challenge
- Sled Hockey at the Ice Haus
- Wonderhand Studios

THINGS TO DO

9Things to do in Colorado this weekend: June 3-5

Festivals welcome summer in Denver, Lakewood, Brighton, Greeley, Elizabeth, Thornton, Johnstown and Fruita, plus fishing is free in

THE DENVER POST

Greeley Blues Jam

Saturday. It's worth a short trip to Greeley this weekend to check out this year's Greeley Blues Jam, which also returns on Saturday, June 4. The event, which has hosted huminaries such as Buddy Guy (who helped launch the fest 17 years ago) is a family-friendly party with food, beer tastings and kids activities.

This year's lineup is led by **Kim Wilson and the Fabulous Thunderbirds**, with additional sets on two outdoor stages from AI Chesis & the Delta Sonics, Ruthie Foster,

Vanessa Collier and more, 600 N. 14th Ave. in Greeley,

Tickets are \$35 online and \$45 the day of the event. 970-

356-7787 or greeleybluesjam.org Greeley Blues Jam

GREELEY — The Greeley Blues Jam is back. The two-right family-oriented blues experience features great food, drinks and merchandise vendors. The music starts Friday, June 3, in downtoom Greeley at the 9th Street Plaza and at over 15 sevences. The Greeley Blues Jam continues Saturday, June 4, at the Island Grove Regional Park from 11 am. to 9:30 pm. Bring your lawn chair or blanket and erigo food beverages, shopping and blues music. Tickets to Saturday's event can be purchased at GreeleyBluesJam.org.





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Summary

We are confident the campaign will have even stronger results this upcoming year.

- Continued increases in advertising/social media/earned media impressions
- Increased community engagement and participation
- Enhanced City perceptions and advocacy among residents (city survey)
- Fortified civic pride as well as new resident, business and visitor referrals









Work Session Agenda Summary

<u>Title</u>

Scheduling of Meetings, Other Events

Summary

During this portion of the meeting the City Manager or City Council may review the attached Council Calendar or Worksession Schedule regarding any upcoming meetings or events.

Attachments

Council Meetings and Other Events Calendar Council Meeting and Work Session Schedule Status Report of Council Initiatives and Related Information

October 10, 2022 - October 16, 2022

October 2022	November 2022
SuMo TuWe Th Fr Sa	SuMo TuWe Th Fr Sa
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Monday, October 10	Tuesday, October 11 ■ 6:00pm - City Council Worksession Meeting (Council Chambers an via Zoom) - Council Master Calendar ↔
Wednesday, October 12 10:00am - 3:00pm City Council - Council Reunion 11:00 am - 2:00 pm (R_CCS_Council Chambers - WiFi Ready; R_CCS_Council Chambers Overflow Room 103) - Council Master Calendar	Thursday, October 13 ■6:30pm - 8:00pm Highway 85 Coalition/Mayors Bullseye Meeting (Changes with each meeting) - Council Master Calendar →
Friday, October 14	Saturday, October 15
	Sunday, October 16
Council Master Calendar	1 10/5/2021 Page

October 17, 2022 - October 23, 2022

October 2022

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30 31

November 2022

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20 21 22 23 24 25 26
27 28 29 30

Monday, October 17	Tuesday, October 18 ■6:00pm - City Council Meeting - Council Master Calendar ↔
Wednesday, October 19 ■8:30am - 10:00am Leadership Weld County - Coffee with Council (Hall/Clark) - Council Master Calendar ■12:15pm - 1:45pm Leadership Weld County - Mayor's Presentation (Gates) - Council Master Calendar ■2:00pm - 5:00pm Water & Sewer Board (Gates) ◆	Thursday, October 20 7:30am - 8:30am DDA (DeBoutez/Butler) 8:00am - 8:30am CML Mayor's Summit 3:30pm - 4:30pm Airport Authority (Clark/Payton) ○
Friday, October 21 8:00am - 8:30am CML Mayor's Summit	Saturday, October 22
	Sunday, October 23

October 24, 2022 - October 30, 2022

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November 2022 <u>SuMo TuWe Th Fr Sa</u> 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

Monday, October 24 11:30am - 12:30pm Greeley Chamber of Commerce (Hall) □ 6:00pm - 7:00pm Youth Commission (Clark) □	Tuesday, October 25 10:00am - 11:00am Hope Springs Groundbreaking (Hope Springs Property to the West of 23rd Ave & North of 32nd St) - Council Master Calendar 6:00pm - City Council Worksession Meeting - Council Master Calendar ↔
Wednesday, October 26 ☐7:00am - 8:00am Upstate Colorado Economic Development (Gates/Hall) (Upstate Colorado Conference Room) - Council Master Calendar ↔	Thursday, October 27 6:00pm - 7:30pm Weld County Commissioners Annual Town/County Dinner (Weld Cty Adm Bldg; 1150 O St. Greeley) - Council Master Calendar
Friday, October 28	Saturday, October 29
	Sunday, October 30

October 31, 2022 - November 6, 2022

October 2022	November 2022
SuMo TuWe Th Fr Sa	SuMo TuWe Th Fr Sa
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

Monday, October 31	Tuesday, November 1 ■6:00pm - City Council Meeting (Council Chambers and via Zoom) - Council Master Calendar ↔
Wednesday, November 2	Thursday, November 3 7:30am - Poudre River Trail (Hall) 3:30pm - IG Adv. Board (Butler) 6:00pm - 8:30pm North Front Range MPO Meeting (Olson/Payton) (Olson/Payton)
Friday, November 4	Saturday, November 5
	Sunday, November 6
Council Master Calendar	1 10/5/2021 Page 21

	City Council Meeting Scheduling 2022		
	as of 10/05/2022		
	This schedule is subject to change		
Date	Description	Sponsor	Placement/Time
	Proclamation - Greeley Philharmonic Orchestra Day	Mayor	Intro
	UNC Update	President Feinstein	Intro
	Minutes (9/20 Council Meeting; 9/27 Council Work Session)	Heidi Leatherwood	Consent
	Resolution - Approving Mill Levy	John Karner	Consent
	Resolution for a State Trails Planning Grant Application/Sheep Draw Natural Areas Trailhead	John Dargle	Consent
	Resolution for a State Trails Construction Grant Application/Sheep Draw Bridge at Pumpkin Ridge Natural Area	John Dargle	Consent
October 18, 2022	Resolution - GOCO Grant Application - Delta Parks Improvements	John Dargle	Consent
Council Meeting	Intro & 1st Rdg Ord - Amending Title 18 regarding Event and Assembly Permits	Stacey Aurzada	Consent
Council Meeting	Intro & 1st Rdg - Ord - 13th Street Apartments Rezone	Becky Safarik	Consent
	Intro & 1st Rdg - Ord - Colorado Premium PUD	Becky Safarik	Consent
	Intro & 1st Rdg Ord - Setting Ward Boundaries	Becky Safarik	Consent
	2nd Rdg Prd & PH - Bag Tax and Delivery Fee Tax Exemption	John Karner	Regular
	2nd Rdg Ord & PH - 2023 Budget	John Karner	Regular
	2nd Rdg Ord & PH - Approving Pay Plan	Noel Mink	Regular
	Board & Commission Appointments	City Clerk	Regular
October 25, 2022	Family Medical Leave Insurance (FAMLI) overview	Noel Mink	
Worksession Meeting	Update on Public Safety	Adam Turk	
	Proclamation - Veteran's Day	Mayor	Intro
	Proclamation - Native American Heritage Month	Mayor	Intro
	Resolution - Family and Medical Leave Insurance (FAMLI) Program	Noel Mink	Intro
	Intro & 1st Rdg Ord - MS4 Permit Municipal Code Enforcement Update	Paul Trombino	Consent
November 1, 2022	Intro & 1st Rdg Ord - Amending Title 12 regarding Greeley's Municipal Separate Storm Sewer System	Paul Trombino/Brian Hathaway	Consent
Council Meeting	Intro & 1st Rdg Ord - Council consideration of Grant Approval limits	John Karner	Regular
Council Meeting	2nd Rdg & PH - Amending Title 18 regarding Event and Assembly Permits	Stacey Aurzada	Regular
	2nd Rdg Ord & PH - Setting Ward Boundaries	Becky Safarik	Regular
	2nd Rdg Ord & PH - 13th Street Apartments Rezone	Becky Safarik	Regular
	2nd Rdg Ord & PH - Colorado Premium PUD	Becky Safarik	Regular
	PUD Approval - Colorado Premium PUD (Motion only)	Becky Safarik	Regular
November 8, 2022			
Worksession Meeting	Cancelled		

Greeley City Council

Status Report of Council Initiatives

Initiative No.	Council Member Initiating	Council Request	Council Meeting or Work Session Date Requested	Status or Disposition (After completion, item is shown one time as completed and then removed.)	Assigned to:
15-2021	Olson	Formation of a committee for implementation of a funding strategy for the 35 th and 47 th interchanges.	December 7, 2021 Council Meeting	Councilmember Olson will be following up with Manager Lee and Director Trombino on next steps	Paul Trombino
08-2022	Olson	Front Range Passenger Rail District – Council needs to ask the question whether we should be paying into a transportation district that is in Loveland and Fort Collins and doesn't come to the Greeley area.	June 7, 2022 Council Meeting	Would like a presentation on how the rail aligns with the City of Greeley. Councilmember Olson will provide status reports throughout the year.	Paul Trombino
09-2022	Butler	Review traffic and safety surrounding 15 acre open area between 71 st Avenue and 8 th Street	June 7, 2022 Council Meeting	Requested that Public Works review the traffic and to improve safety in this congested area.	Paul Trombino
10-2022	Butler	Review costs and strategies to live stream Planning Commission and Water Board meetings for public and Councilmembers	June 7, 2022 Council Meeting	Asked staff to investigate the cost of live streaming Planning Commission and Water and Sewer Board meetings and return to Council with findings	Kelli Johnson
11-2022	Hall	Vendors on City sidewalks – provide update on permit process and code enforcement provisions.	August 2, 2022 Council Meeting	Asked staff to compile a report for Council on vendors we have identified, what the permitting process is (if any) and what enforcement measures the City takes for violations.	Adam Turk/John Karner

12-2022	Butler	Varying Boards & Commissions meeting times	September 6, 2022 Council Meeting	Asked staff to research the ability for alternative meeting times for Boards & Commissions to increase community engagement and recruitment	City Clerk's Office
13-2022	Hall	Concerns related to flood in Poudre River Ranch neighborhood	July 19, 2022 & September 6, 2022 Council Meeting	Research flooding concerns with staff.	Becky Safarik
14-2022	Butler	Resolution supporting Weld County School District 6 Ballot Issue 4A	October 4, 2022 Council Meeting	Bring forward a resolution supporting Weld County School District 6 Ballot Issue 4A	City Attorney
15-2022	Hall	Concerns regarding aftermath of natural disasters	October 4, 2022 Council Meeting	Requested update from Greeley's emergency management team to lessen the aftermath effects from a natural disaster, i.e. water and sewer, electricity, phone services, etc.	Charlie McCartin